

Adult Reviewers

Triage Protocols and Symptom Checker

The Author is grateful to the following individuals, for their time and expertise in reviewing the triage content that has been incorporated into these care guides.

Call Center Medical Directors

- Lee-Anne Facey-Crowther, MD, Medical Advisor, Sykes Assistance Services Corporation, Toronto, Ontario, Canada
- Gary Marks, DO, CHWS, Medical Director Telemedicine & Telephone Nurse Triage, Asante, Medford, OR
- Susan MacLean, MD, Medical Advisor, Sykes Assistance Services Corporation, Toronto, Ontario, Canada
- Barton Schmitt, MD, Professor of Pediatrics; Medical Director, After-Hours Call Center, Children's Hospital Colorado, Aurora, CO
- Mark Rotty, MD, Medical Director, Medical Call Center, Children's Physician Network, Minneapolis, MN
- Gary Setnik, MD, Chair, Emergency Medicine, Mount Auburn Hospital, Cambridge, MA; Co-director, Division of Emergency Medicine, Harvard Medical School; Medical Director, Citra Health Solutions, Portland, ME
- Michael Wahl, MD, Medical Director, The Illinois Poison Center, Chicago, IL
- Michael Weaver, MD, Medical Director, FoneMed; Medical Director, Clinical Forensic Care Program; VP Clinical Diversity, St. Luke's Hospital, Kansas City, MO

Physicians

- Charles Bareis, MD, General Internist, Chief Medical Officer, MacNeal Hospital and Health Network, Berwyn, IL
- Gregor Blix, MD, Urologic Surgeon, Medical Director Healthcare Midwest Surgery Center, Bronson Methodist Hospital and Borgess Hospital, Kalamazoo, MI
- Carolyn B. Bridges, MD, CDR, USPHS. Associate Director for Science (acting), Influenza Division, NCIRD (proposed) Centers for Disease Control and Prevention
- John Brofman, MD, Pulmonologist, Medical Director of Critical Care, MacNeal Hospital and Health Network, Berwyn IL
- Dwayne Coad, MD, Emergency Physician and Hospice Physician, Yellowknife, Northwest Territories, Canada
- Andrew Davis, MD, MPH, General Internist, Assistant Professor of Clinical Medicine, University of Chicago Hospitals, Chicago, IL
- Robin Devan, MD, Palliative Care Program, Adult Sickle Cell Clinical Program, Assistant Professor, College of Medicine, University of Arkansas for Medical Sciences, Little Rock, AR
- Kellie Flood-Shaffer, MD, Assistant Professor, Division Director, Obstetrics and Gynecology, University of Cincinnati, Cincinnati, OH
- David Goldberg, MD, Director of Student Health, Assistant Professor of Medicine, Loyola University Medical Center, Maywood, IL
- Mitchell Goldman, MD, Pediatric Emergency Medicine, Peyton Manning Children's Hospital at St Vincent, Indianapolis, IN
- Michael Gottlieb, MD, Emergency Medicine, Peyton Manning Children's Hospital at St. Vincent, Indianapolis, IN

Adult Reviewers

Triage Protocols and Symptom Checker

- Jason Gutting, MD, Pediatrician, Pediatric Emergency Physician, Pediatric Telemedicine Specialist, Medical Director of Informatics, SSM St. Joseph Hospital, Lake St. Louis, MO
- Joseph Grubenhoff, MD, Assistant Professor, Section of Emergency Medicine, Children's Hospital Colorado, Aurora, CO
- Kenneth Heinrich, MD, Emergency Physician; Regional Director, Emergency Consultants, Inc., Traverse City, MI
- Inbar Kirson, MD, Attending, Obstetrics and Gynecology, Lutheran General Hospital, Park Ridge, IL
- Tony Lang, MD, Internist, Mercy Hospital and Medical Center, Chicago, IL
- Matthew Levine MD, Director of Trauma Services, Department of Emergency Medicine, Northwestern Memorial Hospital, Chicago IL
- Katherine Nolan-Watson MD, Assistant Professor in Obstetrics and Gynecology, Loyola University Medical Center, Maywood, IL
- Roger Kaldawy, MD, Asst. Professor in Ophthalmology and Visual Sciences, Boston University School of Medicine, Boston, MA
- Samantha Mckelvey, MD, Obstetrics and Gynecology, University of Arkansas for Medical Sciences; ANGELS program (Antenatal and Neonatal Guidelines, Education and Learning System), Little Rock, AR
- Edward Otten, MD, Toxicologist, Professor of Emergency Medicine, University of Cincinnati Medical Center, Cincinnati, OH
- Greg Ozark, MD, Director, Med-Peds Residency, Loyola University Medical Center, Maywood, IL
- Paula Podrazik, MD, Geriatrician, General Internist and ED Physician, University of Chicago Hospitals, Chicago, IL
- Anna B. Reisman, MD, Assistant Professor, Department of Internal Medicine, Yale University School of Medicine, New Haven, CT
- Theodora Rusinak, MD, Emergency Physician, Illinois Masonic Hospital, Chicago, IL
- Daniel Stone, MD MBA, Attending Physician and Clinical Instructor, Northwestern University Emergency Medicine Residency, Chicago, IL
- Herb Sutherland, DO, Medical Director of Emergency Department and Medical Call Center, Northwestern Medicine Central Dupage Hospital, Winfield, IL
- Penny Tenzer, MD, Vice-Chair, Director of Family Medicine Residency, University of Miami Hospital and Medical School, Miami, FL
- Diana Viravec, MD, Emergency Physician, Emergency Services, MacNeal Hospital and Health Network, Berwyn, IL
- Gary Wainer, DO, Family Practice Attending, Chief Medical Officer, Chicago Health Systems, Chicago, IL
- James Waymack, MD, Assistant Professor of Emergency Medicine at Southern Illinois University, Springfield, IL
- Victoria Weston, MD, Emergency Physician, Northwestern Lake Forest Hospital; Past President AAEM Resident and Student Association
- James Wilkerson, MD, Attending Pathologist, Merced Pathology Laboratory, Merced, CA
- David Zipes, MD, Pediatric Hospitalist, Peyton Manning Children's Hospital at St Vincent, Indianapolis, IN

Adult Reviewers

Triage Protocols and Symptom Checker

Nurses

- Mary Alexander, CRNI, Chief Executive Officer, Infusion Nurses Society (INS); Editor, Journal of Infusion Nursing, Norwood, MA
- Tina Butler, WHNP-BC MNSc, University of Arkansas for Medical Sciences ANGELS program (Antenatal and Neonatal Guidelines, Education and Learning System), Little Rock, AR
- Joanne Dedowicz, RN, Director of Resource and Referral, Behavioral Health, Edwards - Linden Hospital, Naperville, IL
- Jenny DuFresne, RN, Manager for Valley Connection Call Center, Santa Clara Valley Hospital, Santa Clara, CA
- Jeanine Feirer, RN, Clinical Coordinator, Proactive Health, Marshfield Clinic, Unity, WI
- Lisbeth Gabrielski, RN MSN IBCLC, Clinical Manager, Lactation Services, Children's Hospital Colorado, Aurora, CO
- Rebecca Gebhart, RN MSN, Faculty, University of Phoenix, AZ
- Marlene Grasser, RN, LVM Systems, Mesa, AZ
- Deborah Gresham, RNC MSN, Clinical Nurse Specialist, Center for Women's Health Care, Miami Valley Hospital, Dayton, OH
- Valerie Grossman, RN BSN CEN, Director of Medical-Surgical Services, Via Health Hospital, Rochester, NY
- Teresa Hegarty, RN, Nurse Manager, Call Center Nurse, After-Hours Call Center, Children's Hospital Colorado, Aurora, CO
- Laura Mahlmeister, RN PhD, Educational and Nurse Legal Consultant, L&D Nurse, Mahlmeister and Associates, San Francisco, CA
- Kelli Massaro, RN, Telephone Triage Consultant, Call Center Nurse, After-Hours Call Center, Children's Hospital Colorado, Aurora, CO
- Melissa Masson, RN BScN MN(c), Clinical Practice Consultant, Sykes Assistance Services Corporation, Ontario, Canada
- Donna Matthews, RN, Newfoundland, Canada
- Becky McGowan, RN, Call Center Nurse and Emergency Department Nurse, MacNeal Hospital and Health Network, Berwyn, IL
- Kim McCormick, RN, Telephone Triage, Home Health and Hospice Nursing, MacNeal Home Health Care, Berwyn, IL
- Cheryl Patterson, RNC BSN, Educator Coordinator, Evergreen Healthline, Evergreen Hospital Medical Center, Kirkland, WA
- Laurie Peachey, RN, Toronto, Ontario, Canada
- Teresa Pounds, BSN RN, Clinical Quality Coordinator, Citra Health Solutions, Portland, ME
- Joan Rucker, RN, Perinatal and Maternal Educator, MacNeal Hospital and Health Network, Berwyn, IL
- Charlene Brophy, Director of Client and Clinical Services, FONEMED, Newfoundland, Canada
- Susan Smith Dodson, MBA BSN RN CCRC, Triage System Development Coordinator/Trainer, University of Arkansas for Medical Sciences ANGELS program (Antenatal and Neonatal Guidelines, Education and Learning System), Little Rock, AR
- Beverley Tipsord-Klinkhammer, RN MBA, Senior VP of Patient Services, Onslow Memorial Hospital, Jacksonville, NC
- Michelle Violette, RN BScN MSc, Director of Chronic Disease Management, Sykes Assistance Services Corporation, Toronto, Ontario, Canada

Adult Reviewers

Triage Protocols and Symptom Checker

- Donna Williams, RN, Nurse Manager, University of Arkansas for Medical Sciences ANGELS program (Antenatal and Neonatal Guidelines, Education and Learning System), Little Rock, AR

Paramedics

- Peter Dillman, EdD EMT-P, St Vincent Health, Indianapolis, IN

Dentists

- James Discipio, DDS, LaGrange, IL

Behavioral Health Counselor

- Jennifer Vitagliano, MC CPC, Helpline Coordinator, Behavioral Health Services, Banner Health System Call Center, Phoenix, AZ